

Paradigm shifts we consider

In order to continuously improve your organization, every employee needs to consider shifting his/her paradigms – those comfortable and familiar assumptions and practices that make up the way they complete their work. Paradigms challenged by this program include:

From	To
<i>I think</i>	<i>The facts are...</i>
<i>Change</i>	<i>Continuously Improve</i>
<i>Good enough</i>	<i>Is it world class?</i>
<i>Silo Approaches</i>	<i>Cross-Functional Approaches</i>
<i>Management</i>	<i>Leadership</i>
<i>quality</i>	<i>Quality</i>
<i>They are responsible</i>	<i>I am responsible</i>
<i>Work</i>	<i>Process Ownership</i>

Can we also include your objectives?

Helping you achieve your objectives is why we exist. Client organizations may customize each concept to meet their objectives.

What is the program's length?

The four-hour modules can be separated and spread over time. The program takes one to two days depending upon the material selected.

Who should attend?

Natural work teams, that is, people who work together in a departmental or cross-functional area.

How do I know it will work?

You may check references. However, also consider our complete satisfaction pledge: *If at the end of the program, participants are not completely satisfied with the content or delivery, there will not be a charge. Guaranteed.*

What is the recommended class size?

Because this program is application oriented and delivered as workshop, 10 - 12 participants is the best learning situation.

How do we begin? Call:

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